ATLANTIC GOLF BREAKS
BOOKING TERMS & CONDITIONS

Atlantic Golf Breaks is a trading name of VogalOrizontal Unipessoal Lda, a travel agency registered in Portugal under RNAVT Licence No. 13529.

Registered Business Address: Euro Business Centre, Av. 5 de Outubro, n.º 100 – 1.º Dto. B, 8135-101 Almancil, Portugal.

Email: info@atlanticgolfbreaks.com
Website: www.atlanticgolfbreaks.com

These Terms & Conditions apply to all bookings made through Atlantic Golf Breaks, including accommodation, golf, flights, transfers, equipment hire and other travel services.

They must be read alongside the Booking Confirmation, applicable supplier conditions, mandatory pre-contractual information and any specific agreements confirmed in writing.

Nothing in these terms excludes or restricts mandatory consumer rights.

1. Bookings & Confirmation

All quotations are subject to availability and price confirmation. No services are guaranteed until confirmed in writing by Atlantic Golf Breaks.

The Booking Confirmation specifies the services purchased, travel dates, prices, payment requirements, cancellation conditions and any booking-specific arrangements.

The Lead Contact must be at least 18 years old and authorised to make the booking on behalf of the other travellers.

The Lead Contact is responsible for providing accurate booking information and communicating all relevant booking details, Terms & Conditions and supplier requirements to their party.

Each traveller is individually responsible for checking their booking information, complying with applicable requirements and ensuring they are eligible to participate in all booked services.

Any special arrangements or variations must be confirmed in writing by Atlantic Golf Breaks.

2. Prices & Payments

All prices are quoted in the currency specified in the Booking Confirmation and include applicable taxes unless otherwise stated.

The Booking Confirmation specifies the deposit amount, balance payable, payment methods and all payment deadlines.

Payments must be received by the stated dates. Failure to pay may result in cancellation and applicable charges, subject to Portuguese law.

Prices may change before booking confirmation. Following confirmation, package prices may only be adjusted in circumstances permitted by applicable legislation, subject to statutory requirements concerning notice, calculation and travellers' corresponding rights to price reductions.

Additional services or amendments requested by travellers may incur additional charges.

3. Amendments, Cancellations & Refunds

All amendment and cancellation requests must be submitted in writing.

Customer-requested changes are subject to availability, applicable supplier restrictions and reasonable additional costs.

Cancellation charges, including any non-refundable amounts, will be specified in the Booking Confirmation and must comply with applicable law.

For package bookings, travellers may cancel before departure subject to appropriate and justifiable cancellation charges, where applicable. Travellers retain statutory rights to cancel without such charges in qualifying unavoidable and extraordinary circumstances.

Where Atlantic Golf Breaks cancels or significantly changes a package, travellers will be offered the options and remedies required by law, including applicable refunds.

Refunds will be processed within legally required deadlines.

Where legally permitted, a booking may be transferred to another eligible traveller, subject to applicable conditions and actual additional costs.

4. Flights & Air Travel

Where flights are included, the Booking Confirmation will identify the airline, itinerary, fare conditions, baggage allowances and applicable booking requirements.

Each passenger is responsible for ensuring their name and personal details match their travel documents, checking passport validity, visas, entry and transit requirements, completing check-in and arriving at the airport on time.

Passengers must monitor airline communications and check flight departure times, terminals and baggage restrictions.

Airlines may change schedules, routes, aircraft and operating arrangements. Applicable airline conditions and passenger protection legislation govern the airline's operational obligations, including delays, cancellations, denied boarding and baggage issues.

Atlantic Golf Breaks is not responsible for losses arising solely from a traveller's late arrival, incorrect information, inadequate documentation, missed check-in deadline or failure to comply with airline requirements, except where legally responsible.

Travellers are responsible for independently arranged flights and connections not included in their booking.

Where flights form part of a package, Atlantic Golf Breaks retains its statutory organiser responsibilities, including applicable assistance, alternative arrangements, refunds and repatriation.

For flight-only bookings, the Booking Confirmation will identify the contractual role of Atlantic Golf Breaks and applicable airline conditions.

5. Accommodation

Accommodation is subject to the property's rules, occupancy restrictions, check-in and check-out times and local requirements.

Room preferences and special requests cannot be guaranteed unless expressly confirmed.

Travellers are responsible for complying with accommodation rules and for any damage, additional services or charges attributable to them, subject to applicable law.

Tourist taxes, local charges and optional extras not included in the Booking Confirmation are payable by the traveller.

Where a traveller fails to attend, checks out early or voluntarily leaves accommodation, refunds are subject to applicable booking conditions and statutory rights.

6. Transfers & Punctuality

All travellers are responsible for arriving at the correct collection point at the confirmed time, allowing sufficient time for boarding and luggage loading.

Travellers must check the transfer instructions supplied and immediately report any incorrect information or relevant changes.

Drivers and transport providers are not obliged to wait for late passengers. Failure to attend a scheduled collection may be treated as a no-show.

Where a transfer is missed solely because of a traveller's lateness, absence, incorrect information or failure to follow communicated instructions, Atlantic Golf Breaks is not responsible for replacement transport, missed onward services, refunds or additional expenses, except where legally responsible.

Replacement transfers are subject to availability and may incur additional charges payable by the traveller.

Where a missed transfer results from the failure of another service included in the package, Atlantic Golf Breaks will fulfil its applicable statutory obligations.

Where airport transfers are included, they are based on the group arriving at and departing from Faro Airport on the same flights, unless otherwise stated in the Booking Confirmation.

Where multiple flight times require additional transfers, additional charges may apply. Airport transfers are based on passengers travelling with hand luggage and one set of golf clubs per person. Please advise Atlantic Golf Breaks prior to arrival if additional or oversized luggage will be required, as alternative transport arrangements and additional charges may apply.

7. Golf Course Rules, Handicap Requirements & Refusal of Play

Every golfer is personally responsible for checking and complying with the specific rules and requirements of each golf course they are booked to play.

These include, without limitation:

- Handicap limits and valid handicap certificates.
- Dress codes, footwear and equipment requirements.
- Minimum age restrictions.

- Course etiquette and pace-of-play regulations.
- Golf buggy restrictions and safety instructions.
- Any other course-specific participation requirements.

Golfers must ensure they meet all applicable requirements before booking and carry any documentation required by the golf course.

Golf courses reserve the right to refuse or terminate play where their legitimate rules, safety requirements or standards of conduct are not met.

Where refusal of play results solely from a golfer's failure to comply with applicable requirements, Atlantic Golf Breaks is not responsible for refunds, compensation, replacement rounds or associated expenses, except where legally responsible.

Atlantic Golf Breaks will provide any course-specific information required by applicable law or expressly agreed as part of the booking.

8. Tee Times, Late Arrivals & Missed Golf

All golfers must arrive at the golf course sufficiently early to complete registration and be ready to play at their confirmed tee time.

Each golfer is responsible for checking their tee times, course locations, journey times and applicable check-in deadlines.

Late arrival, attendance at the wrong course, failure to register or failure to present required documentation may result in forfeiture of the tee time without refund.

Golf courses are not obliged to accommodate late arrivals or provide alternative tee times.

Atlantic Golf Breaks is not responsible for missed rounds, replacement arrangements, additional charges or associated losses arising solely from a golfer's own lateness, absence or failure to comply with booking instructions, except where legally responsible.

Where a missed tee time results from the failure of a transfer or another service included in the package, Atlantic Golf Breaks will fulfil its applicable statutory obligations.

Tee times, course availability and buggy use may be affected by weather, maintenance or operational restrictions. Where legally required, Atlantic Golf Breaks will assist with appropriate alternatives or remedies.

9. Golf Buggies, Equipment & Personal Conduct

Golf buggies, clubs and other hired equipment are subject to supplier availability, conditions and safety requirements.

Travellers must comply with all applicable instructions and are responsible for loss, damage, misuse or additional charges attributable to their actions, subject to applicable law.

Travellers must behave responsibly and comply with local regulations and supplier safety instructions.

Atlantic Golf Breaks is not responsible for consequences arising solely from a traveller's misconduct, intoxication, unsafe behaviour or deliberate disregard of supplier instructions, except where legally responsible.

10. Other Activities & Services

Any other activities or services booked through Atlantic Golf Breaks will be detailed in the Booking Confirmation, including applicable provider-specific Terms & Conditions, participation requirements, restrictions and cancellation policies.

Travellers are individually responsible for meeting the stated requirements and attending at the confirmed times and locations.

Atlantic Golf Breaks is not responsible for missed services or losses attributable solely to a traveller's own non-compliance, lateness or conduct, except where legally responsible.

Services booked independently by travellers are not part of their contract with Atlantic Golf Breaks.

11. Travel Insurance, Accident Cover, Health & Documentation

All travellers are required under our booking conditions to obtain appropriate personal travel insurance covering medical expenses, accidents, emergency treatment, repatriation, personal liability, cancellation, travel disruption and intended activities.

Each traveller is responsible for ensuring their insurance is valid for their destination, personal circumstances and activities, including golf participation where applicable.

Travellers are responsible for their own health, fitness to travel, medication, personal belongings and compliance with applicable laws.

Travellers must hold valid passports, visas and other required travel documentation and comply with applicable entry, transit and health requirements.

Atlantic Golf Breaks will provide the general travel information required by law but is not responsible for consequences arising solely from a traveller's failure to meet applicable requirements, except where legally responsible.

Relevant medical, mobility or accessibility requirements should be disclosed before booking so suitability can be assessed.

Failure to obtain adequate personal insurance does not remove any statutory rights or liabilities.

12. Missed Services, No-Shows & Additional Costs

Where a traveller voluntarily fails to use a booked service, arrives late, does not attend or is refused participation due solely to their own failure to meet applicable requirements, no refund or compensation will be due from Atlantic Golf Breaks solely because the service was unused, unless required by law or applicable booking conditions.

Any additional transport, accommodation, golf, rebooking or other expenses resulting from such circumstances are the traveller's responsibility.

Atlantic Golf Breaks may assist with alternative arrangements but cannot guarantee availability or prices. Any assistance charges will comply with applicable law.

13. Changes, Disruption & Exceptional Circumstances

Travel arrangements may be affected by circumstances beyond reasonable control, including severe weather, natural disasters, public health emergencies, security incidents, strikes, transport disruption and government restrictions.

Where such circumstances affect a booking, Atlantic Golf Breaks will provide the assistance, alternatives, refunds or other remedies required by applicable law.

Where permitted, Atlantic Golf Breaks may make insignificant changes to arrangements, provided travellers are informed appropriately.

Significant changes to package bookings will be handled in accordance with statutory traveller rights.

Atlantic Golf Breaks is not liable for additional compensation where an applicable legal exemption exists, but statutory rights to assistance, refunds or other remedies remain unaffected.

14. Responsibility & Limitations of Liability

Atlantic Golf Breaks accepts responsibility for the proper performance of services included in package travel contracts in accordance with Portuguese law, including services delivered by third-party suppliers.

For individual travel services, responsibility depends on the contractual role of Atlantic Golf Breaks, the applicable supplier agreement and mandatory consumer protection laws.

To the maximum extent permitted by law, Atlantic Golf Breaks is not liable for losses directly attributable to a traveller's own negligence, misconduct, incorrect information, late arrival, failure to comply with supplier requirements or independently arranged services.

Nothing in these Terms & Conditions excludes or restricts liability that cannot lawfully be excluded, including applicable package travel obligations, liability for personal injury, fraud, deliberate misconduct or negligence.

15. Company Liability Insurance & Financial Protection

Atlantic Golf Breaks operates through VogalOrizontal Unipessoal Lda and holds civil liability insurance with Allianz Portugal (Companhia de Seguros Allianz Portugal, S.A.).

Insurance Policy Number: 208284572
Policy Period: 21 July 2026 to 21 July 2027
Insured Activity: Travel Agency
Insurance Categories: Operational Civil Liability and Professional Civil Liability
Stated Maximum Limit: €75,000 per claim and per policy period, subject to the applicable policy terms, limits and exclusions.
Territorial Scope Stated on Certificate: Portugal

The insurance is subject to the insurer's policy conditions, exclusions, deductibles and applicable law. The certificate does not establish personal accident or travel insurance cover for individual travellers.

Atlantic Golf Breaks is registered with Turismo de Portugal under RNAVT Licence No. 13529 and participates in the Portuguese Fundo de Garantia de Viagens e Turismo (FGVT), subject to the fund's statutory scope and conditions.

Applicable financial protection and insurance information will be provided as required by law.

16. Complaints & Assistance

Any problems during travel should be reported promptly to Atlantic Golf Breaks using the contact details supplied with the booking, allowing an opportunity to investigate and resolve the issue.

Complaints may also be submitted in writing to info@atlanticgolfbreaks.com.

Atlantic Golf Breaks will provide assistance and handle complaints in accordance with applicable legal obligations.

Failure to report a problem immediately does not automatically remove statutory rights.

Where applicable, customers may also submit complaints through the Portuguese Livro de Reclamações system, including the electronic complaints book.

17. Governing Law & Consumer Rights

These Terms & Conditions are governed by applicable Portuguese and European Union legislation. Nothing in these Terms & Conditions excludes or restricts any mandatory consumer rights or protections.

Where applicable, travellers are entitled to the protections outlined in our Standard Information on Package Travel Rights, available at: https://atlanticgolfbreaks.com/package-travel-rights.pdf

Any disputes will be subject to the competent courts or dispute resolution bodies determined by applicable law.

18. General Provisions

These Terms & Conditions, the Booking Confirmation, applicable mandatory information and any expressly incorporated supplier conditions form the booking agreement.

Booking-specific terms must not override mandatory legal protections.

If any provision is found invalid or unenforceable, the remaining provisions continue to apply.

By confirming a booking, the Lead Contact acknowledges receipt of these Terms & Conditions and accepts them on behalf of the travellers they are authorised to represent, subject to applicable law.

19. Privacy & Data Protection (GDPR/RGPD)

Atlantic Golf Breaks processes personal information in accordance with the EU General Data Protection Regulation (GDPR) and applicable Portuguese legislation.

Personal information may be shared with relevant suppliers, including airlines, accommodation providers, golf courses and transport operators, where necessary to arrange and fulfil bookings.

Full details of how we collect, use, store and protect personal information, including customers' data protection rights, are available in our Privacy Policy at https://atlanticgolfbreaks.com/privacy-policy.

Customers are encouraged to review the Privacy Policy before confirming their booking.

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